

SERVICE ANNOUNCEMENT

DATE:NOVEMBER 2025

DOCUMENT NUMBER:CSA00003

VERSION:1

PRODUCT: ROBOT LAWN MOWER

MODEL:RC300

PROBLEM: The robot does not enter the charging base correctly when it is about to charge, or it is unable to enter and keeps pushing the base.

IMPORTANT!!!!

ACTION TO BE TAKEN: This action is indicated in all RC300 manuals and we must keep in mind that it is not possible to install the charging base in the same way as the rest of the robot range.

The charging base can be placed near the house. When laying the perimeter cable, leave at least 1 meter of straight cable unobstructed, as shown in the image below, both in front of and behind the base. The cable must be straight, without corners or obstructions, to ensure proper docking of the robot to the charging base.

The loading base must be positioned on level ground, and we must take special care not to place it on an inclined surface or anywhere that might cause the base to bend.

